How To Fix Mailvio Opt-In Forms Not Loading Properly in ClickFunnels

This guide explains two common situations ClickFunnels users face when adding Mailvio opt-in forms:

1. The form works on desktop but not on mobile
2. Only one form loads when you add multiple Mailvio forms on the same page

Both issues are easy to fix once you understand why they happen.

Part 1: Mailvio Form Works on Desktop but Not on Mobile (ClickFunnels)

Why this happens:

ClickFunnels creates **two versions of every page**:

- One for **desktop**
- One for **mobile**

When you paste a Mailvio embed code into a page, ClickFunnels **duplicates that same code** for both versions.

This means the browser sees **the exact same script twice on the same page**, and browsers do not allow that. When this happens:

- Desktop form loads correctly
- Mobile form fails to load

How To Fix It (Step by Step)

Step 1: Add the form for desktop only

1. Open your ClickFunnels page editor
2. Add a **Custom HTML / JS** element
3. Paste your Mailvio embed code inside it
4. Click the element settings
5. Set **Visibility** to **Only Desktop**

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Step 2: Add a separate form for mobile

1. Switch to **Mobile View** in the ClickFunnels editor
2. Add another **Custom HTML / JS** element
3. Paste the **same Mailvio embed code**
4. Set this element's visibility to **Only Mobile**

Step 3: Make the mobile embed code unique

Now, slightly change the embed code **only for mobile**.

Example:

Desktop embed code

```
<script async defer type??text/javascript?
src??https://click.kyvio.com/form?am?24923&fid?48537?></script>
```

Mobile embed code

```
<script async defer type??text/javascript?
src??https://click.kyvio.com/form?am?24923&fid?48537&form?mobile1?></script>
```

The extra `&form?mobile1` makes the script URL different, so the browser allows it to load.

Result

- Desktop form loads correctly
- Mobile form loads correctly
- No errors
- No broken forms

Part 2: Adding Two Mailvio Opt-in Forms on the Same Page

Why only one form loads

If you paste the **same Mailvio embed code twice** on the same page, the browser will:

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- Load the first form
- Ignore the second form

This happens because the browser refuses to load the **same script URL more than once**.

How to fix it

You must make each embed code **slightly different**.

Example

First form

```
<script async defer type??text/javascript?
src??https://click.kyvio.com/form?am?24923&fid?48537?></script>
```

Second form

```
<script async defer type??text/javascript?
src??https://click.kyvio.com/form?am?24923&fid?48537&formcount?2?></script>
```

The added `&formcount?2` tells the browser this is a new script, so it loads properly.

Important notes

- The extra parameter name does **not** matter
- You can use anything like:
  - `&form?2`
  - `&mobile?true`
  - `&unique?abc`
- The only goal is to make the **script URL unique**

ChatGPT Prompt (Optional):

If you want an easy way to create a **unique script URL**, you can use ChatGPT to help you.

Copy and paste the prompt below into ChatGPT,
then replace the example URL with your own Mailvio embed link.

Here's the prompt:

```
Hey ChatGPT,
I have this Mailvio opt-in form embed code:
```


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```
<script async defer type??text/javascript?
src??PASTE_YOUR_EMBED_URL_HERE?></script>

Please modify the script URL by adding a simple,
random parameter so the URL becomes unique,
without changing how the form works.
```

ChatGPT will return a new version of your embed code with a unique URL that you can safely use on:

- mobile vs desktop forms
- second (or third) forms on the same page

Legacy ClickFunnels Users (Important):

If you're using the **legacy ClickFunnels editor**, make sure you embed the Mailvio form as a **"3rd Party Embed"**.

If you don't select **3rd Party Embed**, the form may not load properly (especially on mobile) or may show errors.

Summary:

- ClickFunnels duplicates code for desktop and mobile
- Browsers do not allow the same script to load twice
- This affects:
  - Desktop vs mobile forms
  - Multiple forms on the same page
- The fix is always the same:
  - **Make each embed script URL slightly different**

Once this is done, your Mailvio forms will work exactly as expected.

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