

Mailvio General Settings

How to cancel your Mailvio account

We understand that circumstances change, and you may need to cancel your account. To facilitate a smooth cancellation process, we have outlined the following steps to effectively guide you through the account closure procedure.

Step 1: Logging In

- Log in to your [Mailvio](https://app.mailvio.com/) account using the correct URL: <https://app.mailvio.com/>

Step 2: Accessing the Profile

- Click on your profile icon at the top-right corner of the Mailvio Dashboard and select the 'Company Profile' section.

Step 3: Initiating the Account Closure Process

- Scroll down to the bottom and click the 'Close Your Account' button to proceed with the cancellation.

We appreciate the trust you placed in Mailvio. Your satisfaction is our priority, and we are committed to providing you with exceptional service. If you encounter any challenges during the account cancellation process or require further assistance, please do not hesitate to contact our support team [here](#).

We hope that you will consider Mailvio once again. Thank you for being a part of the Mailvio community.

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